

# CONSUMER INFORMATION

## ELECTRIC RATE

<b>Residential</b>	
Facility Charge	\$10.00 Monthly
Energy Charge	\$0.1175 per KWH (Kilowatt Hour)

<b>Small Commercial</b>	
Facility Charge	\$16.00 Monthly Energy
Charge	\$0.12 per KWH (Kilowatt Hour)

<b>Large Commercial (25 KW or More)</b>	
Facility Charge	\$35.00 Monthly
Energy Charge	\$0.105 per KWH (Kilowatt Hour)

<b>Guard Light Rates</b>	
150 W H.P.S.	\$15.00 per month plus
400 W H.P.S.	\$35.00 per month
Directional flood light	
1000 W Metal halide	\$70.00 per month plus usage
Directional flood light	



502 Elm Street, Sanger, Texas 76266  
Telephone 940-458-7930 Fax: 940-458-4180

## WATER RATE

<b>Residential</b>	
Usage 0-1,000 gallons	\$16.00
Usage 1,001-4,999 gallons	\$16.00 plus \$2.60 per thousand gallons
Usage 5,000-14,999 gallons	\$16.00 plus \$2.85 per thousand gallons
Usage 15,000-29,999 gallons	\$16.00 plus \$3.35 per thousand gallons
Usage 30,000+ gallons	\$16.00 plus \$4.30 per thousand gallons

<b>Commercial</b>	
Usage 0-1,000 gallons	\$20.00
Usage 1,001-4,999 gallons	\$20.00 plus \$3.05 per thousand gallons
Usage 5,000-14,999 gallons	\$20.00 plus \$3.30 per thousand gallons
Usage 15,000-29,999 gallons	\$20.00 plus \$3.60 per thousand gallons
Usage 30,000+ gallons	\$20.00 plus \$4.40 per thousand gallons

Where commercial units are served by a single water meter, the total water usage will be divided by the number of units. The bill will be calculated based on per units usage derived, multiplied by the number of units to determine amount due.

## WASTEWATER RATE

<b>Residential</b>	
Usage Charge	\$17.00
Metered Charge	\$2.25 per thousand gallons to over 1,000 gallons of water maximum of \$45.00 per month

**Commercial**  
Rates are based on the monthly meter charge shown below plus \$2.00 per thousand gallons of metered water in excess of the

3/4" Meter	\$24.00
1" Meter	\$26.50
1 1/2" Meter	\$30.00
2" Meter	\$36.50
3" Meter	\$45.00
4" Meter	\$83.50

## GENERAL INFORMATION

**Residential Service Deposits:** A \$100 deposit for water connection is required. A \$200 deposit for electric service is required but will be waived when the customer provides a record of good credit for the past 12 consecutive months with Sanger or another electric utility service.

**Commercial Service Deposits:** A \$100 deposit for water is required, with the exception of any high-use facility, which is a \$200 deposit. A \$200 deposit for small commercial electric service, \$500 for large commercial. Occupancy permit required prior to any utility connections is \$30.

### Special Service Fees:

- A connection fee of \$30 for each utility (water or electric) will be charged for new facilities.
- A service fee of \$35 will be applied to all returned checks.

•Additional charges will be assessed for after-hours connections. **Notice of Moving Required:** Anyone moving in or out of a facility where electric, water, wastewater, or solid waste service is provided must notify Customer Service of such a move 24 hours in advance to ensure proper billing. **Bill Due:** Bills are due when rendered and become past due if not paid within 15 business days. A 10% late payment charge will be assessed on the 16th day following the due date on any unpaid balance. A reconnect fee of \$30 for non-payment plus a service charge of \$50 for after-hours reconnection service will be assessed for electric and/or water service if service is scheduled for non-payment disconnection.

**P-L-U-S One Program:** You may help the less fortunate families by making a monthly or one-time contribution. To contribute contact Customer Service at 940-458-7930. **Service Lines:** Sanger Electric maintains the electric line up to the meter base. If wiring or repairs become necessary beyond the meter, the customer is responsible. The City maintains the water lines up to your meter and the wastewater line up to your property line. If problems arise beyond these areas, the customer is responsible.

## SERVICE REQUESTS AND QUESTIONS

**Office Hours:** 8 a.m.-5 p.m. Monday-Friday

**Office Location:** 502 Elm Street

**Mail:** PO Box 1729, Sanger Tx. 76266

**Phone:** 940-458-7930

**Emergency Electric After Hours:** 940-458-2064

**Drive-thru:** open during regular office hours at 502 Elm Street

**Drop-off box:** on 502 Elm Street behind City Hall

**Email:** [utilitybilling@sangertexas.org](mailto:utilitybilling@sangertexas.org)

**Website:** [www.sangertexas.org](http://www.sangertexas.org)

**OTHER SERVICE PROVIDERS CABLE:** Suddenlink 1-800-999-6845 **TELEPHONE:** Embarq 1-800-788-3500 or dial 811

from local phone **GAS:** Atmos 1-800-460-3030 **ELECTRIC:** CoServ 1-800-274-4014 outside Sanger service area

**SOLID WASTE** Service provided by IESI Solid Waste Management 1-800-909-9061

<b>Residential</b>		
	Hand pickup	\$26.85
Twice Weekly: \$13.71 Monday/Thursday or Tuesday/Friday	3 cubic yard	\$54.70
	4 cubic yard	\$67.85
Place bagged garbage at the curb by 7 a.m.	6 cubic yard	\$92.68
	8 cubic yard	\$115.61

### Yard Debris

Yard debris is collected on regular pick-up. All debris must be cut in less than 4' lengths and stacked at the curb.

### Recycling

Newspaper and paper drop-off collection containers are located in the SISD Administration parking lot at Elm and 5th Streets and at Clear Creek Intermediate School at 1901 I-35 Service Road.

ALL RATES ARE BASED UPON ONCE PER WEEK COLLECTION. LOCK BAR \$8.19

**Commercial Open Top (Roll-Off)** 30 cubic yard \$3.12

daily / \$93.60 monthly \$116.70 for delivery \$438.51 per collection

**Solid Waste Handling Requirements:** Trash must be bagged. No paint, oils, solvents, tires, sludge, hazardous waste, batteries, gasoline or fuels. Appliances, including refrigerators with freon removed by a certified technician and tagged, will be picked up on the 2nd pick up of the week. Wood and carpet must be tied in 3' lengths and no more than 40 lbs. Construction debris, remodeling and excessive material will be disposed at a price agreed upon by the contractor and individual.

